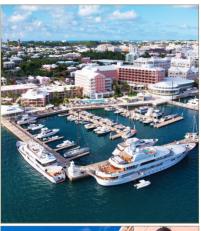


### RESORT EXPERIENCE FEE FAQ's









What is the Resort Experience Fee? How much is it? Resort Experience Fee is a required fee charged in addition to your daily accommodation rate. Resort Experience Fee is \$16 per person per day.

I am staying only for ONE night and possibly will not use any of those listed benefits you cover in the Resort Experience Fee.

# Can you exclude the Resort Experience Fee charges from the folio?

Resort Experience Fee is a required Fee applicable to all reservations without exception.

Is the Resort Experience Fee subject to tax? Yes the resort experience fee is subject to a 11.75% tax which totals up to \$17.88.

#### What does it include?

- Complimentary exercise classes at Exhale Spa
- Access to The Princess Beach
  Club & Resort with all amenities
  such as pool toys, sunscreen,
  water and non-motorized
  watersports
- Jitney Shuttle to The Princess Beach Club
- Use of the volley ball, tennis & pickleball courts (booking required)
- ✓ Daily news through Pressreader
- Access to the business center facilities including free printing
- Wids Club (Open from Memorial

  Day weekend through Labor

  Day weekend)
- Nararated Self-guiding Art Tour featuring artworks from some of the great names of modern art: Pablo Picasso, Henri Matisse, René Magritte...
- ✓ Golf bag storage
- ✓ Self-parking
- Long distance calls up to 20 minute



## **GRATUITY CHART**

For your convenience, an automatic gratuity is included on your bill as per Room Category.

\$12 per person per day per room

\$13.75 per person per day for Fairmont Gold rooms

\$39 per day for junior, one bedroom suites and Fairmont Gold suites

\$49 per day for penthouse & Fairmont Gold Signature suites

\$84.25 per day for two bedroom suites

Groups and Weddings are subject to different gratuities

## CANCELLATION POLICY

Hamilton Princess & Beach Club's cancellation policy is 72 hours prior to the arrival date. Reservations cancelled within the 72 hours of arrival and/or for reservations that fail to show up on their arrival date, will be charged a minimum of 1 night room and tax.

Cancellation, deposit and penalty policies may be more restrictive in the event a promotion is booked - in which case the promotion terms and conditions would apply.

We recommend the purchase of travel insurance to assist in case of unforeseen cancellations. The Hamilton Princess and beach Club cannot be made responsible for cancellations due to family emergencies, health related issues, airline schedule changes or weather conditions.